

**REPUBLIKA NG PILIPINAS**  
**TANGGAPAN NG SANGGUNIANG PANLUNGSOD**  
**LUNGSOD NG BAKOLOD**

-oOo-

Excerpt from the journal of the 103<sup>rd</sup> Regular Session of the 11<sup>th</sup> Council of the Sangguniang Panlungsod, City of Bacolod held on Wednesday, June 19, 2024 at the Session Hall of Bacolod City Government Center.

**PRESENT:**

|   |                   |
|---|-------------------|
| Acting Vice Mayor Jude Thaddeus A. Sayson       | Presiding Officer |
| Councilor Al Victor A. Espino                   | Floor Leader      |
| Councilor Israel P. Salanga                     |                   |
| Councilor Cindy T. Rojas                        |                   |
| Councilor Em L. Ang                             |                   |
| Councilor Jason Isidro S. Villarosa             |                   |
| Councilor Claudio Jesus Raymundo A. Puentevella |                   |
| Councilor Simplicia Z. Distrito                 |                   |
| Councilor Celia Matea R. Flor                   |                   |
| Councilor Psyche Marie E. Sy                    |                   |
| Councilor Lady Gles Gonzales-Pallen             |                   |
| Councilor Danna Marie C. Barzo                  |                   |

**OFFICIAL LEAVE:**

Councilor Vladimir S. Gonzalez  
Councilor Renecito S. Novero

**OFFICIAL TRAVEL:**

Vice Mayor El Cid M. Familiaran

-----  
**RESOLUTION NO. 505**  
**Series of 2024**

**RESOLUTION ADOPTING AND IMPLEMENTING THE CITIZEN'S CHARTER OF  
BACOLOD CITY – A MANUAL OF CITY GOVERNMENT SERVICES.**

Upon motion of Councilor Israel P. Salanga, seconded by Floor Leader Al Victor A. Espino, the Sangguniang Panlungsod of Bacolod

**RESOLVED**, to pass the following resolution:

**WHEREAS**, paragraph (j), Section 3 of the Local Government Code posits that effective mechanisms for ensuring the accountability of local government units to their respective constituents shall be strengthened in order to upgrade continually the quality of local leadership;



-----

**WHEREAS**, section 16 of the Local Government Code states that every local government unit shall exercise the powers expressly granted, those necessarily implied therefrom, as well as powers necessary, appropriate, or incidental for its efficient and effective governance, and those which are essential to the promotion of the general welfare. Within their respective territorial jurisdictions, local government units shall ensure and support, among other things, the preservation and enrichment of culture, promote health and safety, enhance the right of the people to a balanced ecology, encourage and support the development of appropriate and self-reliant scientific and technological capabilities, improve public morals, enhance economic prosperity and social justice, promote full employment among their residents, maintain peace and order, and preserve the comfort and convenience of their inhabitants.;

**WHEREAS**, Section 6 of Republic Act (R.A.) 11032 or the Ease of Doing Business and Efficient Government Services Delivery Act of 2018 states that all government agencies including departments, bureaus, offices, instrumentalities, or government-owned and/or -controlled corporations, or LGUs shall set up their respective most current and updated service standards to be known as the Citizen's Charter in the form of information billboards which shall be posted at the main entrance of offices or at the most conspicuous place, in their respective websites and in the form of published materials written either in English, Filipino, or in the local dialect;

**WHEREAS**, the City Government of Bacolod City has already formulated its Citizen's Charter known as "Citizen's Charter of Bacolod City: A Manual of City Government Services";

**WHEREAS**, pursuant to Department of Interior and Local Government (DILG) Memorandum Circular (MC) Nos. 2010-113, DILG-Department of Trade and Industry (DTI) Joint MC (JMC) No. 1, S. 2010, DILG MC No. 2016-104, DILG-DTI- Department of Information and Communications Technology (DICT) JMC No. 2016-01, DILG MC No. 2019-177, Local Government Units (LGUs) are required to comply with the new standards in processing business permits and licenses;

**BE IT THEREFORE RESOLVED, AS IT IS HEREBY RESOLVED**, to adopt and implement the Citizen's Charter of Bacolod City – A Manual of City Government Services.

CARRIED BY THE VOTE OF:

Affirmative:

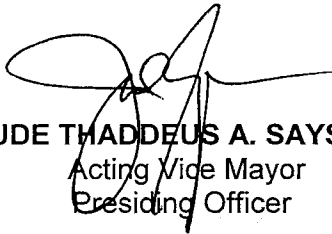
Councilors : Israel P. Salanga, Cindy T. Rojas, Em L. Ang, Jason Isidro S. Villarosa, Claudio Jesus Raymundo A. Puentevella, Al Victor A. Espino, Simplicia Z. Distrito, Celia Matea R. Flor, Psyche Marie E. Sy, Lady Gles Gonzales-Pallen, Danna Marie C. Barzo.

Negative : None.

Comments : Passed.

-----





**JUDE THADDEUS A. SAYSON**  
Acting Vice Mayor  
Presiding Officer

ATTESTED:

**ATTY. VICENTE C. PETIERRE III**  
Secretary to the Sanggunian

By:



**CHRISTINE G. TEMPLA**  
Board Secretary IV

VCP/CGT /lit