

I. Mandate:

- Preservation and enrichment of culture
- Promotion of health and safety
- Enhancement of the right of the people to a balanced ecology
- Encouragement & support for the development of appropriate scientific & technological
- Improvement of public morals
- Maintenance of peace & order
- Promotion of health & safety
- Enhancement of economic prosperity & social justice
- Preservation of comfort and convenience of the inhabitants

Reference: Local Government

Code

II. Vision:

Bacolod City as a Super City, a model city for economic diversification and innovation in local governance, providing efficient services necessary for healthy, happy and satisfying life.

III. Mission:

To achieve this vision, we shall build, transform and enhance Bacolod's economic infrastructure, local government procedures and systems, and human capital.

IV. Service Pledge:

We are committed to serve our people with sincerity, loyalty, and integrity. To provide the public with prompt, fair, and dedicated service aiming towards a citizen-centric Philippine government.

We hereby pledge to serve with honesty, respond promptly, work with efficiency, and strive to deliver quality public service. We commit to follow and achieve to the best of our capabilities the guidelines, principles, and practices presented in the Citizen's Charter Manual. With the help of God, the public will be assured of the highest degree of possible service performance.